## **Authorizing Users**

nly those with Application Coordinator IDs are authorized to access the FHA Connection ID Administration page. This page enables the Application Coordinator to access nonsecure information on a Standard User or backup Application Coordinator. This includes name, user type (Standard or Coordinator), e-mail address, organization name, and FHA application(s) authorization associated with the user's lender organization.

If secure information (Social Security Number, password, or mother's maiden name) needs to be changed, the user must contact the help line for assistance.

An Application Coordinator may access the information by entering the Standard User's or Application Coordinator's FHA Connection ID or by entering the Standard User's or Application Coordinator's first/last name. In addition, information may be accessed by all IDs assigned, active IDs, or IDs assigned after a specified date. If more than one Standard User's or Application Coordinator's information is returned, the requesting Application Coordinator may select from a list of users.

An Application Coordinator may not change his/her own information. If the Application Coordinator's nonsecure information needs to be changed, he/she must request either the help line or the HUD Security Administrator to access the FHA Connection ID Administration page on his/her behalf.

When an FHA Connection user leaves the organization, the Application Coordinator must terminate the user's ID immediately upon termination of employment. The Application Coordinator may reinstate the terminated ID if the user resumes employment with the organization.

## **Granting Authorization Rights**

o select an FHA Connection user ID for which to grant authorization rights:

- Click the ID Maintenance button at the bottom of the page. The ID Maintenance menu page appears.
- The ID Maintenance button is available on the following pages: FHA Connection menu, Single Family FHA menu, and Multifamily FHA menu.
- 2. Click FHA Connection ID Administration. The FHA Connection ID Administration Request page appears.
- 3. Enter **only** one selection criterion, select your desired sort criterion, and click Send. The FHA Connection ID Administration List page appears.
  - If there are numerous user IDs for which to grant authorization rights, it is best to select By ID Status, Active IDs.

FHA Connection ID Administration List										
Business Background	Sto	eps for Processir	ıg	Fiel	d Descriptions					
3 records were selected Records 1 through 3 are displayed (Page 1 of 1)										
User ID Name	Status	Coordinator	Title I ID	Title II ID	Service Bureau	Agency ID				
M99999 JONES, MARTHA M11111 MADISON, JOHN M22222 CLARK, ANTHONY	Approved Approved Approved	NO		8012234445 8877665432 8890909099	Daileau					

- Refer to Help links at the top of each page for:
  - Business Background (purpose, tasks performed, resources)
  - Steps for Processing (detailed instructions on how to enter information and process ID changes)
  - Field Descriptions (each field defined and listed alphabetically or in the order of appearance)

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- You may select one user ID at a time by clicking the link in the User ID column.
- 5. On the FHA Connection ID Administration page, select *Change* in the **Indicate Action on FHA Connection ID** field.
- 6. Grant the user ID the appropriate rights by clicking the corresponding check boxes and radio buttons for each right and click Send. A confirmation message appears.
  - If you receive an error message, verify that you selected either the Change or Terminate option.

## **Terminating a User ID**

To terminate the FHA Connection ID for a user that has left the organization or that should no longer access the FHA Connection:

- 1. Click [ID Maintenance] at the bottom of the page.
- 2. Click FHA Connection ID Administration.
- 3. Enter the user ID or name of the user to be terminated and click Send
- Select Terminate in the Indicate Action on FHA Connection ID field.
- 5. Verify that this is the correct user ID and click Send. A confirmation message appears.

## **Reinstating a User ID**

To reinstate a user ID that has been terminated:

- 1. Click [ID Maintenance] at the bottom of the page.
- 2. Click FHA Connection ID Administration.
- 3. Enter the user ID or name of the user to be reinstated and click Send
- Select Reinstate in the Indicate Action on FHA Connection ID field.
- 5. Verify that this is the correct user ID and click Send. A confirmation message appears.

FHA Connection ID Administration								
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Indicate Action on Fit © Change ○ Terminate ○ Reinstate	A Connection ID;							
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Middle Initial:								
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